

# Lōner

## PART ONE

# Are You Still Using a Check-in Process?

Many organizations use a manual check-in process to monitor the safety of their personnel who are working remotely, in isolation, or alone. Often, a two-hour check-in is used where the employee checks in at the beginning of his or her shift, checks in regularly, and then checks out at shift's end. A two-hour check-in is common for many industries but may be every hour for higher risk scenarios or less frequently for others. Some processes may also require check-ins prior to entering a facility or client location.

### THE CHALLENGE

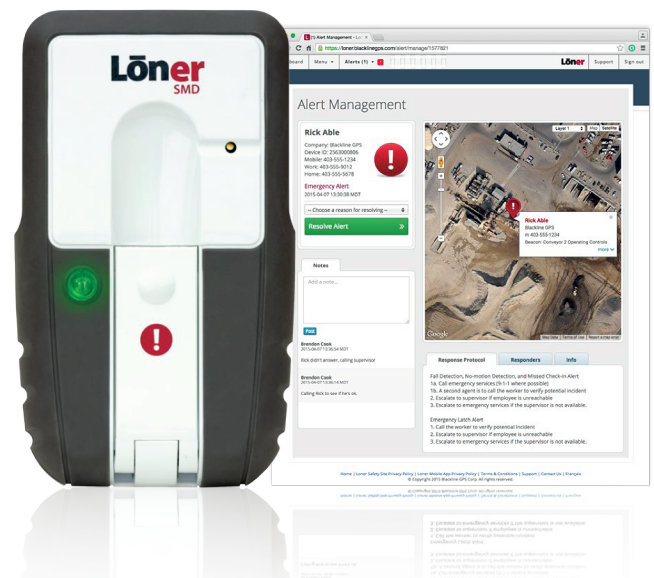
A check-in process confirms the employee's well-being periodically but it's not able to confirm the status of the employee in real-time. If something were to occur—an injury, health incident, or physical assault—the check-in process would only be able to discover the situation when the employee fails to check in next. This could be up to two hours later. Something as simple as the employee's mobile phone or radio battery having drained could cause a false alarm due to inability to check in. A dispatch of resources should occur to find the employee and confirm his or her wellbeing. This could potentially turn into a multi-hour process, trying to locate the employee.

### COMPLACENCY

When the worker fails to check in, monitoring personnel who manage the check-in process are alerted—this is a missed check-in. Due to the distraction associated with check-ins, employees may indirectly or directly abuse the system by not checking in on time in order to complete their work. This complacency can overflow into monitoring of the process where personnel who respond to missed check-ins may not respond right away due to numerous false alarms. By providing extra time to check in, the result is that precious minutes can be lost due to inefficiencies of a manual process.

### TIME TO RESPOND

An organization's overall capability to respond will be equal to the time since the last check-in plus any complacency time, plus the time for monitoring personnel to coordinate responding resources. The process of delivering emergency responders to the employee's location is often just as inefficient as detecting that an employee has failed to check in.



## DISPATCHING EMERGENCY RESPONDERS

When dispatching responders, monitoring personnel have two options—they can coordinate co-workers who may be nearby or local 9-1-1 responders. The most significant issue remains—where is the employee located in order to manage a response?

Due to uncertainty in the employee's location, an organization will often choose to dispatch their own resources to find the employee. Selecting the right internal resources can be a challenge as the precise location of all personnel is not often known to coordinate an efficient response.

## FINDING THE EMPLOYEE

In some cases, it may take hours to find the employee who has failed to check in, over and above the time since the employee's last check-in and the time required to coordinate an emergency response dispatch. What happens if the employee cannot be found?

## A BETTER SOLUTION

Real-time employee safety monitoring solutions address the shortcomings of manual check-in processes. Blackline's Löner® employee safety monitoring solutions detect safety incidents in real-time using True Fall Detection®, no-motion (person-down) detection, and missed check-in detection. Employees can also request help instantly if they are able. Löner solutions combine communications and employee positioning technology to notify monitoring personnel in real-time of a safety incident with complete knowledge of who the employee is, where he or she is located, the type of safety alert, and where other nearby resources are located. Managing a safety incident has never been more timely, confident, or precise. Make a difference in your emergency response capability with Löner solutions from Blackline.

## IT'S ALL ABOUT EMERGENCY RESPONSE TIME

How quickly can your organization respond to an incident and deliver emergency response resources in time to make a difference?

Your organization's capability to deliver help to an employee in need should be measured in minutes and not hours or possibly even days.

Manual check-in processes, normally have two or one-hour check-in times. This means that it may take one or two hours just to detect an incident. Without precise employee location information, a well-coordinated response is nearly impossible.

### SCENARIO ONE OILFIELD OPERATORS

Employees operating in oil and gas fields often travel large distances through the field each day, up to 100 km or more. Where are your operators at any given moment? Which employee will be the closest to a co-worker who hasn't checked in and cannot be reached by monitoring personnel?

### SCENARIO TWO HOMECARE NURSES

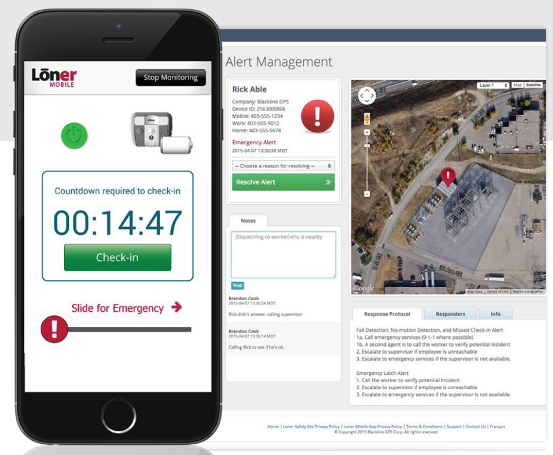
In the healthcare industry, nurses often provide homecare services to a large diversity of client demographics. Each day includes multiple client visits all over the city or to rural locations. Should something happen, where are your nurses now?

## WANT TO LEARN MORE? GET PART TWO!

Part Two, provides a business case that compares the real cost of manual check-in processes against that of Blackline's Löner safety monitoring solutions.



[CLICK HERE TO DOWNLOAD PART TWO](#)



Blackline Safety is always available to help your organization address its work-alone safety monitoring needs. [Contact us today for a free consultation and work-alone safety assessment.](#)

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